

# Branch: Finishing



**Code:** INHOAP

**Option:** Installer of household appliances

**Level :** BEP

**Prerequisites :** BEPC and/or CAP

**Opportunities :**

In the electronics department of a supermarket, in a shop specialising in the sale of household appliances, in a household appliance installer, as a household appliance installer.

## **Description**

To advise the customer on the choice and use of a household appliance, on the appropriateness of refurbishing a small household appliance

To ensure the delivery, installation and commissioning of the appliance at the customer's premises

To carry out repairs to small appliances.

- analysing the customer's needs and informing him/her about the performance of the various products available on the market
- by demonstrating the selected appliances and giving relevant advice for their optimal use
- by installing the various household appliances on the customer's premises, i.e. by setting up the appliances and connecting them to the electrical, water, drainage and gas networks

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- by commissioning the various household appliances, i.e. by ensuring the conformity of the installation, carrying out safety tests, configuring the appliances and checking their operation
  - troubleshooting small appliances (toasters, coffee makers, etc.)
  - organising an intervention at a customer's premises
  - writing reports of interventions

**Quality and competences :**

The student who is destined for this BEP must be in good physical condition. Indeed, they will be required to carry relatively heavy equipment when stocking shelves or delivering to customers. Back problems can be a handicap. He must be able to work independently as he will be required to visit customers alone. His personality is rather extroverted because he works in a contact job, he must be verbally fluent and master written communication. He must have a sufficient level of mathematics to be able to tackle the electricity programme without difficulty. He must be able to respect strict safety rules as he is called upon to handle electrical equipment.